BRAYMAR ROOFING & REPAIRS LTD.

Understanding Our 5-Year Workmanship Warranty

Braymar Roofing & Repairs Ltd. stands behind the workmanship of a qualifying full roofing-system installation for 5 years from the completion date shown on the warranty certificate, subject to the certificate's terms and the original scope of work.

> **THE WORKMANSHIP WARRANTY IS NON-TRANSFERABLE**
> Coverage is issued only to the original property owner or company named on the warranty certificate. If the property is sold or ownership is otherwise transferred, Braymar's workmanship warranty does not pass to the purchaser. A new owner cannot make a claim under the former owner's workmanship warranty.

What the warranty covers

The warranty covers defects in Braymar's workmanship in the installation of the roofing system, within the original scope of work identified for the project. It is a labour and workmanship warranty; it is not a promise that every future roof concern will be covered.

What is not covered

The workmanship warranty does not cover damage or concerns caused by:

- Fire, structural settling, movement or distortion of the building
- Flood, lightning, hail, earthquake, tornado, hurricane or winds exceeding the installed shingle's specifications
- Vandalism, foreign objects, animals, pests, vegetation or other third-party causes
- Work, repairs, alterations or installations by others, including solar panels, air-conditioning equipment, chimneys or satellite dishes
- A repair or patch that was not part of Braymar's original full roof installation
- A failure to maintain the roof and related components

Pre-existing roof components

Components that remained in place and were not supplied and installed by Braymar as part of the roofing project are not covered. Examples include:

- Skylights
- Existing flashing
- Existing roof vents
- Chimneys

If Braymar performs limited work on an existing component at the owner's request, such as resealing it, that does not place the component itself under the 10-year workmanship warranty. Pre-existing components remain accepted as-is by the property owner.

Homeowner maintenance responsibilities

The homeowner is responsible for routine roof and property maintenance. Damage resulting from clogged gutters, ice dams, accumulated debris, vegetation growth, or pest and animal activity is not covered.

If you have a concern

Contact Braymar before arranging repairs with another contractor. Braymar must be given reasonable access to inspect the property and, when a concern is covered, a reasonable opportunity to correct its workmanship. Refusing access for inspection or repair voids the warranty.

Other important conditions

- The project balance must have been paid in full; otherwise, the warranty is void
- Coverage applies only to the original scope of work performed by Braymar Roofing & Repairs Ltd.
- Manufacturer material warranties are separate from Braymar's workmanship warranty and are governed by the manufacturer's own eligibility, claim and transfer terms

Frequently asked questions

I bought a home with a roof installed by Braymar. Am I covered?

Not under the previous owner's Braymar workmanship warranty. That warranty is non-transferable and applies only to the original property owner or company named on the certificate. The roofing manufacturer's material warranty may have different transfer rules, so the new owner should review the manufacturer's documents.

Does the 5-year warranty cover the shingles themselves?

No. Braymar's 5-year warranty covers qualifying installation workmanship. Shingle and other product defects are handled under the applicable manufacturer's material warranty.

Does every repair receive a 5-year warranty?

No. The 5-year workmanship warranty applies to a qualifying full roofing-system installation and its original scope of work. A repair, patch or limited service is not automatically covered by that warranty.

What should I do before requesting warranty service?

Locate the warranty certificate, confirm that you are the owner or company named on it, and contact Braymar with the project address and a description of the concern. Please do not alter or repair the area before Braymar has had an opportunity to inspect it, unless immediate action is reasonably necessary to prevent further damage.

> **PLEASE NOTE**
> This webpage is a general explanation only. It is not a warranty certificate, does not replace the written warranty or original contract issued for a project, and does not create, extend, renew or transfer coverage. Eligibility and coverage are determined from the certificate issued, the original agreement and scope of work, the completion date, and the facts of the concern. If there is any inconsistency, the written documents issued for the project govern, subject to applicable law.